Municipal Performance Measurement Program (MPMP) • 2010 RESULTS

Questions about MPMP results should be addressed to:

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Municipality: Township of Drummond/North Elmsley					
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## **Local Government**

	1.1 GE	NERAL GOVE	RNMENT - I	EFFICIENCY
		2010	2009	
1.1 a)	Operating costs for governance and corporate management as a percentage of total municipal operating costs.	13.3%	10.0%	
1.1 b)	Total costs for governance and corporate management as a percentage of total municipal costs.	11.4%		
	OBJECTIVE: Efficient local government.			
	NOTES & KEY FACTORS FOR UNDER	STANDING RE	SULTS:	
	There was a municipal election held in 20	010 so costs we	re higher.	
		pts. New total co MPMP, plus an	ost measures nortization an	ct changes in the reporting of expenses were introduced and revised in 2010. Total d interest on long-term debt, less revenue
	• Financial Information Return: 91 0206	35 (Operating of	costs measure	e) and 91 0206 45 (Total costs measure).

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# **Fire Services**

		2.1 FIR	RE SER	VICES	— EFFI	CIENCY
			2010		2009	
2.1 a)	Operating costs for fire services per \$1,000 of assessment.	\$	0.33	\$	0.32	
2.1 b)	Total costs for fire services per \$1,000 of assessment.	\$	0.37			
	OBJECTIVE: Efficient fire services.					

	2.2 & 2.3 CIVILIAN FIRE RELATED INJURIES – EFFECTIVENESS									
		2010	2009							
2.2	Number of residential fire related civilian injuries per 1,000 persons.	0.000	0.000							
2.3	Number of residential fire related civilian injuries averaged over 5 years per 1,000 persons.	0.000	0.000							
	<b>OBJECTIVE:</b> Minimize the number of civilian injuries	in residential fire	S.							
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:									
	<ul><li><b>REFERENCE:</b></li><li>Financial Information Return: 92 115</li></ul>	51 07 (2.2) and 92	2 1152 07 (2.3)	<ul><li>REFERENCE:</li><li>Financial Information Return: 92 1151 07 (2.2) and 92 1152 07 (2.3).</li></ul>						

	2.4 & 2.5 CIVILI/	AN FIRE RELAT	TED FATALI			
		2010	2009			
2.4	Number of residential fire related civilian fatalities per 1,000 persons.	0.000	0.000			
2.5	Number of residential fire related civilian fatalities averaged over 5 years per 1,000 persons.	0.000	0.000			
	OBJECTIVE: Minimize the number of civilian fatalitie					
	NOTES & KEY FACTORS FOR UNDE	ERSTANDING RE	ESULTS:			
REFERENCE:						

	2.6 NUMBER OF RESIDENTIAL STRUCTURAL FIRES – EFFECTIVENESS						
		2010	2009				
2.6	Number of residential structural fires per 1,000 households.	0.572	0.292				
	OBJECTIVE:						
	Minimize the number of residential structural fires.						
	NOTES & KEY FACTORS FOR UNDE	RSTANDING R	ESULTS:				
	There were 2 residential structural fires	s in 2010 but the	re was only 1 in	2009.			
	<ul><li><b>REFERENCE:</b></li><li>Financial Information Return: 92 116</li></ul>	60 07.					

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# **Police Services**

	5		2010 2010		2009 2	CIENCY	
3.1 a)	Operating costs for police services per person. <sup>1</sup>	\$	119.08	\$	99.25		
.1 b)	Total costs for police services per person.	\$	119.08				
	OBJECTIVE: Efficient police services.	4					
	NOTES & KEY FACTORS FOR UND Policing costs from the OPP increase						
	\$141,181.						
	REFERENCE:						
	REFERENCE: • The formulas for efficiency measure consistent with accrual accounting con- costs mean operating costs as defined received from other municipalities for	ncept d in M	s. New tota IPMP, plus	I cost i amorti	neasures	were introduced and revised in 2010.	Tota

	3.2 VI	OLENT CRIME	RATE – EFF	ECTIVENESS					
		2010	2009						
3.2	Violent crime rate per 1,000 persons. <sup>1</sup>	5.4	2.9						
	OBJECTIVE: Safe communities.								
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:								
	<ul> <li>REFERENCE:</li> <li><sup>1</sup> Statistics Canada has expanded the definition of violent crime. Therefore, prior years are not comparable unless restated.</li> </ul>								
	Financial Information Return: 92 12	.58 07.							
	3.3 PR0		E RATE – EF	FECTIVENESS					
		2010	2009						

		2010	2009				
3.3	Property crime rate per 1,000 persons. <sup>1</sup>	17.1	16.5				
	OBJECTIVE: Safe communities.						
	NOTES & KEY FACTORS FOR UNDE	ERSTANDING F	RESULTS:				
	<ul> <li>REFERENCE:</li> <li><sup>1</sup> Statistics Canada has expanded the definition of property crime. Therefore, prior years are not comparable unless restated.</li> </ul>						
	Financial Information Return: 92 1259 07.						

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	3.4 T		RATE – EFFE	CTIVENESS			
		2010	2009	2008	2007	2006	
3.4	Total crime rate per 1,000 persons ( <i>Criminal Code</i> offences, excluding traffic).	24.2	22.3	19.6	28.4	35.8	
	OBJECTIVE: Safe communities.						
NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:							
	<ul> <li><b>REFERENCE:</b></li> <li>Financial Information Return: 92 13</li> </ul>	263 07.					
	Financial Information Return: 92 1:						
	Financial Information Return: 92 1:	263 07. OUTH CRIME	RATE – EFFE	CTIVENESS			

11.0

11.0

18.9

11.0

31.9

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••	_	-	_	•••	_			_	

**OBJECTIVE:** Safe communities.

3.5

• Financial Information Return: 92 1265 07.

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:

Youth crime rate per 1,000 youths.

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## Roads

		4.1	PAVED R	DADS – EFFICIENCY			
			2010				
4.1 a)	Operating costs for paved (hard top) roads per lane kilometre. <sup>1</sup>	\$	169.01				
4.1 b)	Total costs for paved (hard top) roads per lane kilometre.	\$	3,365.66				
	<b>OBJECTIVE:</b> Efficient maintenance of paved roads.						
	<ul> <li>REFERENCE:         <ul> <li><sup>1</sup> The formulas for efficiency measures for paved roads were revised in 2010 to net out revenue received from utilities for utility cut repairs.</li> <li>The Total cost measure was also revised in 2010. Total costs mean operating costs as defined in MPMP, plus amortization and interest on long-term debt, less revenue received from other municipalities for tangible capital assets.</li> </ul> </li> <li>Financial Information Return: 91 2111 35 (Operating costs measure) and 91 2111 45 (Total costs measure).</li> </ul>						
			· •				

	4	.2 U	NPAVED I	R0/	ADS – EFF	ICIENCY
			2010		2009	
4.2 a)	Operating costs for unpaved (loose top) roads per lane kilometre.	\$	1,243.61	\$	1,243.27	
4.2 b)	Total costs for unpaved (loose top) roads per lane kilometre.	\$	1,363.85			
	<b>OBJECTIVE:</b> Efficient maintenance of unpaved road	ls.				
	NOTES & KEY FACTORS FOR UND	_N3		123	0213.	
	consistent with accrual accounting cor	icep I in I	ts. New tota MPMP, plus	l co am	st measures ortization an	ct changes in the reporting of expenses were introduced and revised in 2010. Total d interest on long-term debt, less revenue
	• Financial Information Return: 91 21	10 3	35 (Operatin	g co	osts measur	e) and 91 2110 45 (Total costs measure).

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		0010			EFFICIENCY	
		 2010		2009		
4.3 a)	Operating costs for bridges and culverts per square metre of surface area.	\$ 1.36	\$	0.67		
1.3 b)	Total costs for bridges and culverts per square metre of surface area.	\$ 1.92	\$	1.24		
	OBJECTIVE: Efficient maintenance of bridges and c NOTES & KEY FACTORS FOR UND		RESUL	TS:		
	Efficient maintenance of bridges and o		RESUL	TS:		

						DS – EFFICIENCY
			2010		2009	
4.4 a)	Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.	\$	401.04	\$	404.27	
4.4 b)	Total costs for winter maintenance of roadways per lane kilometre maintained in winter.	\$	439.82	\$	442.27	
	OBJECTIVE: Efficient winter maintenance of roads. NOTES & KEY FACTORS FOR UNDE	ERST	ANDING F	RESU	LTS:	
	Efficient winter maintenance of roads.	ERST	ANDING F	RESU	LTS:	

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	4.5 ADEQUAC	Y OF PAVED	ROADS – EFF	ECTIVENESS		
		2010	2009	2008	2007	200
4.5	Percentage of paved lane kilometres where the condition is rated as good to very good. <sup>1</sup>	92%	84%	79%	75%	619
	OBJECTIVE: Pavement condition meets municipal object	ctives.				
	NOTES & KEY FACTORS FOR UNDERS	TANDING RESU	JLTS:			
	REFERENCE:					
	<ul> <li><sup>1</sup> Pavement condition is rated using a P</li> </ul>	avement Conditi	on Index (PCI) s	such as the Inde	x used by the C	Ontario
	Good Roads Association (OGRA) or the M	linistry of Transp	ortation's Roads	Inventory Mana	agement Syster	n (RIMS
	• Financial Information Return: 92 2152 (	)7.				
	4.6 ADEQUACY OF	BRIDGES ANI	D CULVERTS	– EFFECTIVE	NESS	
	4.6 ADEQUACY OF	BRIDGES ANI	D CULVERTS	– EFFECTIVE	NESS	
4.6				– EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts	2010	2009	– EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good			– EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup>	2010	2009	- EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE:	2010	2009	- EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup>	2010	2009	– EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE:	2010 94%	2009 94%	- EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts.	2010 94%	2009 94%	- EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts.	2010 94%	2009 94%	- EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts.	2010 94%	2009 94%	- EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts.	2010 94%	2009 94%	- EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts. NOTES & KEY FACTORS FOR UNDERS	2010 94%	2009 94%	- EFFECTIVE	NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts. NOTES & KEY FACTORS FOR UNDERS REFERENCE:	2010 94%	2009 94%		NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts. NOTES & KEY FACTORS FOR UNDERS	2010 94%	2009 94%		NESS	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts. NOTES & KEY FACTORS FOR UNDERS REFERENCE: • The effectiveness measure for bridges	2010 94% TANDING RESU	2009 94% JLTS:	009.		imal.
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts. NOTES & KEY FACTORS FOR UNDERS REFERENCE: • The effectiveness measure for bridges • <sup>1</sup> A bridge or culvert is rated in good to b	2010 94% TANDING RESU and culverts was very good condit	2009 94% JLTS: s introduced in 2 on if distress to	009. the primary con	nponents is min	
4.6	Percentage of bridges and culverts where the condition is rated as good to very good. <sup>1</sup> OBJECTIVE: Safe bridges and culverts. NOTES & KEY FACTORS FOR UNDERS REFERENCE: • The effectiveness measure for bridges	2010 94% TANDING RESU and culverts was very good condit onents are the m	2009 94% JLTS: s introduced in 2 on if distress to	009. the primary con	nponents is min	

• Financial Information Return: 92 2165 07.

	4.7 WINTE	ER EVENT RE	SPONSES – E	EFFECTIVENE	SS	
		2010	2009	2008	2007	2006
4.7	Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.	100%	100%	100%	100%	100%
	OBJECTIVE: Response to winter storm events meet	s locally determ	ined service lev	els for winter roa	ad maintenance	
	NOTES & KEY FACTORS FOR UNDE	ERSTANDING F	RESULTS:			
	<ul><li><b>REFERENCE:</b></li><li>Financial Information Return: 92 22</li></ul>	251 07.				

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# Solid Waste Management (Garbage)

			2010	2009	
9.1 a)	Operating costs for garbage collection per tonne or	\$	151.19		
9.1 b)	Total costs for garbage collection per tonne	\$	151.19		
	OBJECTIVE: Efficient municipal garbage collection s	servio	ces.		
	NOTES & KEY FACTORS FOR UNDE	RST			
				ESULIS:	
	The information for 2009 is not compare				hold and not per tonne.
					hold and not per tonne.
					nold and not per tonne.
	The information for 2009 is not compare				hold and not per tonne.
	The information for 2009 is not compare REFERENCE:	rable	because it	was per house	
	The information for 2009 is not compare <b>REFERENCE:</b> • The formulas for efficiency measure	rable es we	because it	was per house in 2009 to refle	t changes in the reporting of expenses
	The information for 2009 is not compare <b>REFERENCE:</b> • The formulas for efficiency measure consistent with accrual accounting com-	rable es we	because it ere revised s. New tota	was per house in 2009 to refle l cost measures	ct changes in the reporting of expenses were introduced and revised in 2010. Tota
	The information for 2009 is not compare <b>REFERENCE:</b> • The formulas for efficiency measure consistent with accrual accounting com-	rable es we cepts	ere revised s. New tota PMP, plus	in 2009 to refle l cost measures amortization ar	

	9.2	GARE	BAGE D	SPOSAL – EF	FICIENCY
			2010	2009	
9.2 a)	Operating costs for garbage disposal per tonne.	\$	93.56		
9.2 b)	Total costs for garbage disposal per tonne.	\$	97.05		
	<b>OBJECTIVE:</b> Efficient municipal garbage disposal set	ervices			
	NOTES & KEY FACTORS FOR UND	ERSTA	NDING F	RESULTS:	
	The information for 2009 is not compa	rable b	ecause it	was per househ	nold and not per tonne.
	consistent with accrual accounting cor costs mean operating costs as defined received from other municipalities for t	icepts. I in MP angible	New tota MP, plus e capital a	l cost measures amortization and assets.	et changes in the reporting of expenses were introduced and revised in 2010. Total d interest on long-term debt, less revenue
	Financial Information Return: 91 35	04 35	(Operatin	g costs measure	e) and 91 3504 45 (Total costs measure).

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	9.3 SOLID W	AST	E DIVERS	ION (RECYCL	ING) — EFFICIENCY
			2010	2009	
9.3 a)	Operating costs for solid waste diversion per tonne.	\$	156.39		
9.3 b)	Total costs for solid waste diversion per tonne.	\$	156.39		
	OBJECTIVE: Efficient solid waste diversion (recyclin	ng) se	ervices.		
	NOTES & KEY FACTORS FOR UND	ERST	ANDING F	RESULTS:	
	The information for 2009 is not compa	rable	because it	was per house	hold and not per tonne.
	consistent with accrual accounting cor	ncepts d in M	s. New tota PMP, plus	l cost measures amortization an	et changes in the reporting of expenses were introduced and revised in 2010. Total d interest on long-term debt, less revenue
	• Financial Information Return: 91 36	506 3t	5 (Operatin	g costs measure	e) and 91 3606 45 (Total costs measure).
	9.4 SOLID WASTE N	IAN/	GEMEN	(INTEGRATE	ED SYSTEM) – EFFICIENCY
			2010	2009	
9.4 a)	Average operating costs for solid waste management (collection,				

NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:	
The information for 2009 is not comparable because it was per household and not per	tonne.

\$

\$

180.02

182.56

#### **REFERENCE:**

disposal and diversion) per tonne.

management (collection, disposal and

Efficient solid waste management (integrated system).

9.4 b) Average total costs for solid waste

diversion) per tonne.

**OBJECTIVE:** 

• The formulas for efficiency measures were revised in 2009 to reflect changes in the reporting of expenses consistent with accrual accounting concepts. New total cost measures were introduced and revised in 2010. Total costs mean operating costs as defined in MPMP, plus amortization and interest on long-term debt, less revenue received from other municipalities for tangible capital assets.

• Financial Information Return: 91 3607 35 (Operating costs measure) and 91 3607 45 (Total costs measure).

	9.5 COMPLAINTS – CC		F GARBAGE / CTIVENESS	AND RECYCL	ED MATERIA	LS
		2010	2009	2008	2007	2006
9.5	Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.	0.0	0.0	0.9	0.6	1.8
	OBJECTIVE: Improved collection of garbage and red	cycled materials				
	NOTES & KEY FACTORS FOR UNDE	ERSTANDING F	ESULTS:			
	• Financial Information Return: 92 345	52 07.				

	9.6 NUMBER OF M		LID WASTE M CTIVENESS	ANAGEMEN	FACILITIES	
		2010	2009	2008	2007	2006
9.6	Total number of solid waste management facilities owned by the municipality with a Ministry of Environment certificate of approval.	1	1	4	4	4
	OBJECTIVE: Context for solid waste management fa	acility compliance	e measure.			
	NOTES & KEY FACTORS FOR UNDE	ERSTANDING R	ESULTS:			
	<ul> <li>REFERENCE:</li> <li>Financial Information Return: 92 35</li> </ul>	50.07				
		JJZ 01.				

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	2010	<b>Days</b> 2009	<b>Days</b> 2008	<b>Days</b> 2007	<b>Days</b> 2006
Code Road Site (Drummond)	0	0	0	0	
L					
	<u>+</u>			<del> </del>	
3	<del></del>				
)				<del> </del>	
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Please delete unused rows.					
List facilities in the order they appea <b>OBJECTIVE:</b> Municipal solid waste services of					

#### 9.9 DIVERSION OF RESIDENTIAL SOLID WASTE (Based on Combined Residential and Industrial/Commercial/Institutional Tonnage) **EFFECTIVENESS** 2010 2009 2008 2007 2006 9.9 Percentage of residential solid waste diverted for recycling (based on 30% 17% 19% 18% 18% combined residential and ICI tonnage). **OBJECTIVE:** Municipal solid waste reduction programs divert waste from landfills and/or incinerators. NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS: **REFERENCE:** • ICI means Industrial/Commercial/Institutional.

### TOWNSHIP OF DRUMMOND/NORTH ELMSLEY Municipal Performance Measurement Program (MPMP) • 2010 RESULTS

# **Parks and Recreation**

	10.3 R	RECRE	ATION	FAC	ILITIES –	EFFICIENCY
			2010		2009	
10.3 a)	Operating costs for recreation facilities per person.	\$	34.40	\$	30.04	
10.3 b)	Total costs for recreation facilities per person.	\$	35.47			
	<b>OBJECTIVE:</b> Efficient operation of recreation facilitie	es.				
	NOTES & KEY FACTORS FOR UNDE	ERSTA	NDING F	(ESU	JLTS:	
	consistent with accrual accounting con	ncepts. d in MPI	New tota MP, plus	I cos amo	t measures	ect changes in the reporting of expenses s were introduced and revised in 2010. Total and interest on long-term debt, less revenue
	• Financial Information Return: 91 73	06 35 (	(Operatin	g co	sts measur	re) and 91 7306 45 (Total costs measure).

	10.4 RECREATION PR	ROGF			ECREATI ENCY	ON FACILITIES (SUBTOTAL)
			2010		2009	
0.4 a)	Operating costs for recreation programs and recreation facilities per person (Subtotal)	\$	34.40	\$	30.04	
).4 b)	Total costs for recreation programs and recreation facilities per person (Subtotal)	\$	35.47			
	OBJECTIVE: Efficient operation of recreation progra	ims ar	nd facilities	6.		
	NOTES & KEY FACTORS FOR UND	ERST	ANDING F	RESU	LTS:	

	10.6	OPEN SPACE		NESS		
		2010	2009	2008	2007	2000
10.6	Hectares of open space (municipally owned)	1	1	1	1	
10.6	Hectares of open space per 1,000 persons (municipally owned)	0.1	0.1	0.2	0.2	0.2
	<b>OBJECTIVE:</b> Open space is adequate for population.					
	NOTES & KEY FACTORS FOR UNDER	STANDING RESU	JLTS:			

		2010	2009	2008	2007	2006
•	tres of indoor recreation unicipally owned)	436	436	436	436	436
•	tres of indoor recreation r 1,000 persons y owned)	63.8	63.8	65.4	65.5	65.3
OBJECTIV Indoor recre	E: eation facility space is adeo	quate for populati	on.			
NOTES & I	KEY FACTORS FOR UND	ERSTANDING R	ESULTS:			

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# Libraries

	11.1 LIBF	RARY	COSTS	PER	PERSON	N – EFFICIENCY		
			2010		2009			
11.1 a) Operating cos per person.	ts for library services	\$	21.02	\$	18.61			
11.1 b) Total costs for person.	library services per	\$	24.57					
OBJECTIVE: Efficient library	/ services.							
NOTES & KE	Y FACTORS FOR UNDE	RSTA	NDING F	RESUL	TS:			
The formula consistent with costs mean op received from	<ul> <li>REFERENCE:</li> <li>The formulas for efficiency measures were revised in 2009 to reflect changes in the reporting of expenses consistent with accrual accounting concepts. New total cost measures were introduced and revised in 2010. Total costs mean operating costs as defined in MPMP, plus amortization and interest on long-term debt, less revenue received from other municipalities for tangible capital assets.</li> </ul>							
<ul> <li>Financial Ir</li> </ul>	nformation Return: 91 74	05 35	(Operatin	g cost	s measure	e) and 91 7405 45 (Total costs measure).		

	11.2 L	BRAR	r Cost	<b>IS PER</b>	USE -	EFFICIENCY
			2010		2009	
11.2 a)	Operating costs for library services per use. <sup>1</sup>	\$	0.94	\$	1.09	
11.2 b)	Total costs for library services per use.	\$	1.10			
	OBJECTIVE: Efficient library services.	I				
	consistent with accrual accounting cor costs mean operating costs as defined received from other municipalities for t	icepts. N I in MPN angible	lew tota IP, plus capital a	l cost me amortiza issets.	easures ation an	et changes in the reporting of expenses were introduced and revised in 2010. Total d interest on long-term debt, less revenue 9 to include the number of people using the
	• Financial Information Return: 91 74	06 35 (0	Operatin	g costs r	measure	e) and 91 7406 45 (Total costs measure).

2010       2009         11.3       Library uses per person. <sup>1</sup> 27.75       23.58         NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:         REFERENCE:         • <sup>1</sup> In the 2009 FIR, the definition of library uses was changed to add the number of people using the library's wireless connection. Therefore, this effectiveness measure, library uses per person, is not comparable to prior years.         • Financial Information Return: 92 7460 07.         Line numbers for prior years:         • The FIR reference for the measure, library uses per person, did not change in 2009.         II.4 ELECTRONIC LIBRARY USES – EFFECTIVENESS         2010       2009         11.4       Electronic library uses as a percentage of total library uses. <sup>1</sup> 24%         OBJECTIVE:         Better information on library uses. <sup>1</sup> 24%         OBJECTIVE:         Better information on library usege.       NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:         NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:         REFERENCE:         • <sup>1</sup> In the 2009 FIR, the definition of library uses was changed to add the number of people using the library's wireless connection. Therefore, the effectiveness measure for the percentage of electronic library uses is not comparable to prior years.         O Financial Information Return: 92 7463 07. <th></th> <th></th> <th>1.3 LIBRARY USES</th> <th></th> <th></th>			1.3 LIBRARY USES				
27,75       23.58         NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:         REFERENCE:         • <sup>1</sup> In the 2009 FIR, the definition of library uses was changed to add the number of people using the library's wireless connection. Therefore, this effectiveness measure, library uses per person, is not comparable to prior years.         • Financial Information Return: 92 7460 07.         Line numbers for prior years:         • The FIR reference for the measure, library uses per person, did not change in 2009.         1.4 ELECTRONIC LIBRARY USES - EFFECTIVENESS         2010       2009         1.4 Electronic library uses as a percentage of total library uses. <sup>1</sup> 24%         0BJECTIVE:       Better information on library usage.         NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:         REFERENCE:         • <sup>1</sup> In the 2009 FIR, the definition of library uses was changed to add the number of people using the library's wireless connection. Therefore, the effectiveness measure for the percentage of electronic library uses is not comparable to prior years.	10	1	2010	2009			
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<ul> <li><sup>1</sup> In the 2009 FIR, the definition of library uses was changed to add the number of people using the library's wireless connection. Therefore, this effectiveness measure, library uses per person, is not comparable to prior years.</li> <li>Financial Information Return: 92 7460 07.</li> <li>Line numbers for prior years:             <ul></ul></li></ul>							
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Financial Information Return: 92 7460 07.  Line numbers for prior years:     The FIR reference for the measure, library uses per person, did not change in 2009.      I1.4 ELECTRONIC LIBRARY USES – EFFECTIVENESS      2010 2009  11.4 Electronic library uses as a     percentage of total library uses. <sup>1</sup> 24% 10%      OBJECTIVE:     Better information on library usage.      NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:      REFERENCE:         • <sup>1</sup> In the 2009 FIR, the definition of library uses was changed to add the number of people using the library's wireless connection. Therefore, the effectiveness measure for the percentage of electronic library uses is not comparable to prior years.		wireless connection. Therefore, this					
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	11.4	The FIR reference for the measure of the measure of the term of the measure of the term of te	CTRONIC LIBRAR	Y USES – EFFE( 2009 10%	CTIVENESS		
	11.4	The FIR reference for the measurent of the measurent	ECTRONIC LIBRAR 2010 24% DERSTANDING RESU	Y USES – EFFE( 2009 10% JLTS:	TIVENESS		

	11.5 NON - EL	ECTRONIC LI	BRARY USE	S – EFFECTIVENESS
		2010	2009	
11.5				
	percentage of total library uses.1	76%	90%	
	OBJECTIVE:			
	Better information on library usage.			
	NOTES & KEY FACTORS FOR UNDE	ERSTANDING R	ESULTS:	
	<b>REFERENCE:</b> • Financial Information Return: 92 74			
				ged to add the number of people using the r the percentage of non-electronic library uses
	Line numbers for prior years:	non-electronic l	ibrary uses as a	a percentage of total library uses, did not

Municipal Performance Measurement Program (MPMP) • 2010 RESULTS

# Land Use Planning

	12.1 LOCATION OF NEW RESIDENTIAL DEVELOPMENT – EFFECTIVENESS								
	2010 2009 2008 2007								
12.1	Percentage of new residential units located within settlement areas	13%	3%	5%	2%				
	OBJECTIVE: New residential development is occurring within settlement areas.								
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:								
	<ul><li><b>REFERENCE:</b></li><li>Financial Information Return: 92 81</li></ul>	70 07.							

12.2 PRESERVATION OF AGRICULTURAL LAND DURING REPORTING YEAR EFFECTIVENESS							
		2010	2009	2008	2007	2006	
12.2 Percentage of land design agricultural purposes whic re-designated for other us the reporting year.	ch was not	100%	100%	100%	100%	100%	
NOTES & KEY FACTORS REFERENCE: • Financial Information F			JLTS:				

	12.3 PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000 EFFECTIVENESS							
		2010	2009	2008	2007	2006		
12.3	Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.	63%	63%	63%	63%	63%		
	<b>OBJECTIVE:</b> Preservation of agricultural land.							
	NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:							
	<ul><li><b>REFERENCE:</b></li><li>Financial Information Return: 92 81</li></ul>	64 07.						

12.4 CHANGE IN NUMBER (		JRAL HECTA TIVENESS	ARES DURING	<b>REPORTING</b>	S YEAR
	2010	2009	2008	2007	2006
12.4 Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.	0	0	0	0	0
<b>OBJECTIVE:</b> Preservation of agricultural land.			·		
NOTES & KEY FACTORS FOR UNDE	RSTANDING RE	SULTS:			
REFERENCE:					
<ul> <li>Financial Information Return: 92 816</li> </ul>	65 07.				

12.5 CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000 EFFECTIVENESS						
		2010	2009	2008	2007	2006
12.5	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.	668	668	668	668	668
	OBJECTIVE: Preservation of agricultural land.					
NOTES & KEY FACTORS FOR UNDERSTANDING RESULTS:						
	<ul><li><b>REFERENCE:</b></li><li>Financial Information Return: 92 816</li></ul>	6 07.				